Yoosee WIFI smart Camera

User Manual



Please read carefully before use and keep it properly for future reference

Operation video guide

(Use the scan function to view the corresponding function usage)

Operation video guide

Downloading APP

Option 1: Search for "Yoosee" in the mobile App store;

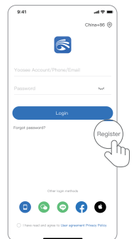
Option 2: Scan the QR code below to download the "Yoosee" mobile APP;

Scan code download “Yoosee” APP

Account registration

New users need to register their account via mobile phone number /email;

Click "Register"-->>Select "Registration Location"-->>Enter "Mobile Number/Email"-->>Click "Next"; and follow the APP prompts to complete the account registration and then log in.



Precautions:

①In some countries and regions, mobile phone number registration is not supported. Please register using your email address.

②Data services are not compatible in different registered countries and regions. Please select the correct region to register.

Switching on Device

Before connecting, power up the device; wait about 30 seconds，The camera will emit "Please scan the QR code to add the device" and a continuous "du du" sound;

If you do not hear it, press and hold the RESET button until the camera beeps "di" and wait for the device to reboot.



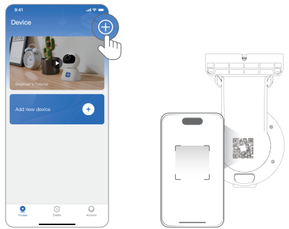
Equipment power-on

Camera RESET button

Add Camera

Click "+" in the upper right corner of the "Yoosee" APP;

Go to "Prepare Camera", scan the QR code on the camera, and follow the APP prompts to complete adding the camera.



Precautions:

①When adding a camera, please open the positioning permission and Bluetooth permission of Yoosee APP;

②Some cameras do not support 5G Wi-Fi, please make sure your mobile phone is connected to the router 2.4G Wi-Fi;

③Please keep the distance between the camera and the router within 10 meters, and note that the Wi-Fi password is case sensitive to ensure that the Wi-Fi password is correct.

FAQs (Frequently asked questions)

Q : The camera can't connect to Wi-Fi?

A : 1. Please make sure that the Wi-Fi password entered is correct. Reboot the router and re-add it.

2.Please make sure the camera supports 5G band Wi-Fi, if not, please make sure the Wi-Fi connected to the mobile phone is 2.4G; Wi-Fi router can't open the options such as AP isolation, anti-dawdling, etc. to restrict Wi-Fi access; some mobile phones need to get the permission of mobile phone positioning and turn on the positioning in order to get the Wi-Fi list.

Q : What should I do if the camera is offline in the camera list?

A : Check whether the network connected to the camera is normal.

If there is an SD card on the camera, remove the card, reboot the camera and router to see if it can go online.

If the problem still exists, we suggest reset the camera (long press the "RESET" button on the camera until the camera emits a beep), and then re-add the camera, check for software updates. Check software update: Make sure the app and camera firmware have been upgraded to the latest version.

Q : What if the camera is offline after I change the router or change the Wi-Fi password?

A : The camera records the original Wi-Fi password, which does not match with the new password, so the camera cannot be online, so please reset the camera first (long press the "RESET" button on the camera until the camera beeps), and then re-add the camera according to the app prompts.

Q : What should I do if I can't watch the video on the card playback?

A : Make sure the video switch is turned on normally. If it is turned on and still does not produce video, go to [Settings] - [Video Settings] and format the SD card. If you still can't watch after formatting, it is recommended to replace the SD card with a new one.

Cautions

- Please disconnect the power supply and insert the card, otherwise the card may be damaged.
- The camera supports up to 256G SD card with FAT32/exFAT.
- The device uses loop recording technology, when the SD card is full, the camera will automatically overwrite the earliest video.
- Please do not install the product in high temperature, high humidity or a lot of dust, smoke and other harsh environments, or may cause equipment damage.
- Yoosee App and device firmware will be updated from time to time, if you are prompted to upgrade, please upgrade online.
- If you want to watch the device monitoring on windows computer, please go through www.yoosee.co download and install Yoosee PC side.

More exciting events and tutorials

please use the "Help and Feedback" section of the app.

Technical Support: support@gwell.cc